

# canterbury news



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*News and Tales from the Canterbury Foundation*

*Gracious living for seniors, independent lifestyle and the freedom to choose...all this is home – Canterbury.*



## highlights

Wall of Honour 1

Housekeeping  
Dedication 2

Court Renovations 3

'50's Days 3

The New Coach 3

Health & Safety  
Matters 4

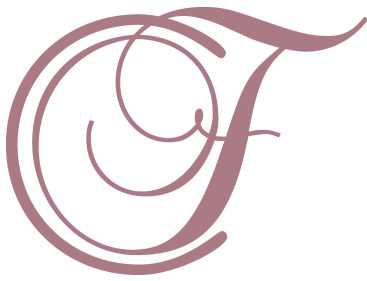
## Wall of Honour

Contributions to Canterbury's capital planning fund have continued to grow over the past several months. The Chair of Canterbury's fund development committee, Dan Domanski has announced that contributions to date surpassed the \$100,000 threshold late last spring. Dan says that while the magnitude of that figure is inspiring "what is perhaps even more impressive is that many of the recent contributions have come directly from Canterbury residents or their families. To receive that kind of consideration from those we serve is

both meaningful and humbling". Don Hussey, Chair of the Board of Directors adds that "we are truly grateful for the thoughtful generosity that has been shown toward Canterbury and in appreciation for the work that we do".

Unless otherwise specified, the funds contributed will be allocated to areas of greatest need at Canterbury. While some of the contributions have been directed to support resident programs, the primary focus for the funds to date has been to offset costs associated with renovations to the Court infrastructure. ☺

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## Did you know?

Canterbury Housekeepers use a total of over 800 litres of cleaning and disinfecting chemicals and over 16,500 large garbage bags and 84,000 small garbage bags each year.

## Did you know?

Each housekeeper in Canterbury Court is responsible for 33 rooms every day. That means making 33 beds every day, emptying trash bins in each of those rooms, seeing to linen needs on a daily basis, and giving a thorough, once-a-week cleaning on a rotational basis for each of the rooms they care for.

## Canterbury's housekeeping

**D**o you know who they are? Their dedication and hard work may go unnoticed but there is no question that without them we would notice their absence and that we would soon wonder what we would do without this hard working group of employees. Under the capable leadership and direction of Housekeeping Supervisor, Anita Pascasio, Canterbury housekeeping staff really have set high standards for the quality of the work they do on behalf of our Foundation and the residents living in our facilities.

Visitors to Canterbury Court, Manor and Lane comment regularly about the level of cleanliness in our facilities. While these comments may not often be heard by each individual housekeeper, the credit is due to the work of every one of them, whether they are working in public areas or in residents' rooms.

It is said that people have just one opportunity to "make a good first impression". The same can be said of facilities like Canterbury Court,

Manor and Lane. The work of our housekeeping staff every day is critical in our efforts to create that positive first impression in all of our facilities. The cleanliness and appearance of Canterbury's premises are important in forming that "first impression". Our housekeeping staff understand this and are to be commended for their perseverance and patience. They understand that even though a carpet has just been cleaned or that a floor has just been mopped it must be kept that way. They understand when the rain falls or the snow melts that a once-a-day cleaning is sometimes just not enough. They understand when contractors are at work in our facilities, as they have been in recent months, that housekeeping staff are challenged to make sure that things stay looking spic and span until those projects are completed.

But Housekeeping is about much more than general appearance. Housekeeping is a partner with every other department in our facilities. They work hand in hand



▲ Canterbury's housekeeping staff

## staff set an example

with maintenance and nursing staff in ensuring that the facility is kept in good repair and that the environment is safe and healthy. In a congregate living setting such as Canterbury, where personal services and care are provided to our residents, infection control is especially important. And while they are not alone in this regard, it is here that the work of our housekeeping staff is so critical.

They have a central role in the prevention and, when necessary, the control of infection in our facilities. In all respects they accept their partnership role and responsibility in a professional and sensitive manner.

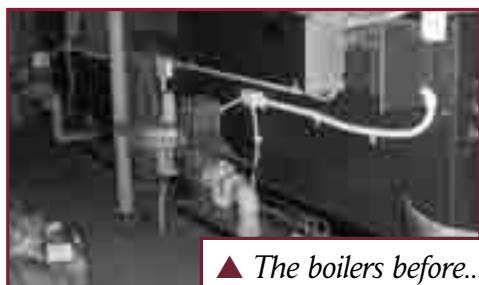
All of us at Canterbury are very proud of our Housekeeping staff and we thank them for the important contribution they make to the success of the Foundation. ☺

## Court Renovations Proceeding

**A**s 2008 comes to a close we believe that we have “turned the corner” on our plans to upgrade Canterbury Court’s infrastructure. In this year a number of essential projects have been successfully completed in the year, including;

- installation of a new nurse call system
- installation of a new heating and ventilation system for the Chapel
- replacement of the thirty year old chiller (air conditioner) for the Court
- replacement of thirty year old domestic hot water and heating boilers, pumps and motors
- replacement of an original passenger/service elevator
- upgrades to the fire alarm systems in the Court and Manor
- carpet replacement in the Court and Manor and
- corridor lighting improvements in Canterbury Court.

This construction activity will continue right through 2009 with primary focus on improvements to the heating/cooling and ventilation for the Court’s dining room, kitchen and servery; ventilation upgrades in the Court corridors and residents’ suites, and improved heating/cooling and ventilation in Canterbury Lane. ☺



▲ The boilers before...



...and after ▲



▲ 50's Days: Remember when...

## Canterbury to celebrate it's thirty-fifth year of operations

*Celebrations come in all kinds of packages at Canterbury. As photos taken by our Activities staff illustrate sometimes we just need a warm summer day and a visit from our auto club friends. But next year at Canterbury Foundation we mark the thirty-fifth anniversary of the opening of Canterbury Court. Some of our readers will recall very well the official opening of the Court on September 8, 1974. We look forward to commemorating with them, and with all those whose association with Canterbury may not be quite so long-lived, thirty-five years of service and support to Edmonton's seniors. Stay tuned... ☺*



▲ George Oakley: "Want to race?"

## Canterbury's brand new passenger coach

**O**n Friday, October 3, after a year of negotiating and planning, the red carpet was rolled out and the corks popped as residents celebrated the arrival of Canterbury's brand new passenger coach. The new "bus" replaces an eleven year old coach that while still serviceable was beginning to show its age. Apart from that "new car smell" the new vehicle offers residents a number of features that will be seen as distinct improvements. Things like storage racks for groceries and parcels after shopping trips, improved heating and air conditioning, more comfortable seating and better seating

arrangements are only a few of the noticeable upgrades on new vehicle. Residents have commented very positively about the new bus and the improved comfort of the ride.

Happily we were able to ensure that our old bus will be re-cycled. It has been sold to another senior's facility in the city where it will be put to very good use. For the budget minded, at the time of signing the contract to purchase our new bus the Canadian dollar was at a long time high. That, coupled with the sale of the old vehicle, has meant that the new bus has been purchased for virtually the same price as was paid for the original vehicle in 1997. Well Done!! ☺



▲ Waiting for the new bus to arrive.



▲ Residents boarding the bus



▲ Canterbury's brand new passenger coach

## Occupational Health & Safety Matters

*Canterbury Foundation is making steady progress towards the goal of receiving its Certificate of Recognition under the Workers' Compensation Board Partnership in Injury Reduction. With the results of a pre-audit survey now in hand, Marie Rosario, Assistant Director of Resident Services and Chair of our Occupational Health and Safety Committee says that she is optimistic that our ultimate goal can be met. The information gleaned through the pre-audit exercise will be very valuable as we prepare for our formal review, which will most likely now be scheduled for the spring of 2009. ☺*